

THAIRE LIFE ASSURANCE PUBLIC COMPANY LIMITED

# **Analyst Meeting FY2020**

2 March 2021

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## Agenda

Section 1 About THREL & Business Overview

**Section 2** Thailand Life Insurance Market

**Section 3** Financial Performance

Section 4 Outlook & Strategic Plan

Section 5 ESG project



# **About THREL & Business Overview**

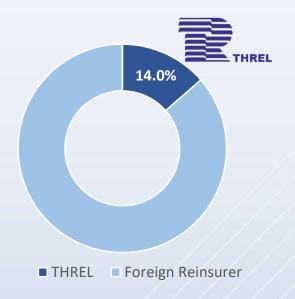




## THREL at a glance

- THREL is only local life reinsurance company in Thailand
- THREL established in 2000 and listed in the SET since October 9, 2013
- Though all 22 domestic life insurance companies are customer of THREL

#### **Thailand Life Reinsurance Market Share in 2020F**



#### **Global Competitors**















## **THREL Business Profile Update**



A.M.Best Rating

Α-

**CAR** 

429%

As at 31Dec20 (Unaudited)

**AGM Score** 

100 full score



"excellent" level

**CG Score** 



"excellent" level



## What THREL do?

Life Insurance ประกันชีวิตตรง

#### Insured ผู้เอาประกันภัย



Individual



Group



## Life Reinsurance ประกันชีวิตต่อ





Insurer

**Reinsurance Premium** 

เบี้ยประกันภัยต่อ

**Reinsurance Coverage** 

ร่วมรับความเสี่ยงจากส่วนประกันภัยต่อ

Reinsurer ผู้รับประกันภัยต่อ



- We are only one Reinsurer with local service.
  - THREL มีความเข้าใจตลาดและให้บริการได้รวดเร็ว
- We maintain CAR >300% which equivalent to Credit rating AAA of OIC guideline.
  - ลูกค้าจะมีต้นทุนที่ถูกกว่าหากใช้บริการกับ THREL
- We gain market share 15-20% in Thai market.
  THREL เป็นบริษัทชั้นนำในตลาดประเทศไทย



## **Characteristics of THREL**



#### **OUR SERVICE**

- REINSURANCE SOLUTION
- PRODUCT
  DEVELOPMENT
- TECHNICAL TRAINING
- MEDICAL UNDERWRITING
  AND CLAIM MANAGEMENT



#### **THREL Business Model**

#### **CONVENTIONAL**

Conventional reinsurance is reinsurance provided for life insurance companies which make all arrangements by themselves, ranging from policy format to marketing and sales of products.

- + Market existence
- + Market penetration
- Price competition
- Uncontrollable underwriting quality

**Strategy**: Selective underwriting with adequacy protection

# ceding

#### **NON-CONVENTIONAL**

THREL serves as an active reinsurer by participating in all activities with life insurance companies, ranging from new product launch and development to meet market demand. The both companies work together to determine appropriate product and pricing as well as sharing ratios.

- + Capability to control underwriting quality
- + Make full benefit from local market knowledge
- Require more time and effort to penetrate and create new market

Strategy: Innovative with pricing model



- Market research
- Product development
- New distribution channels

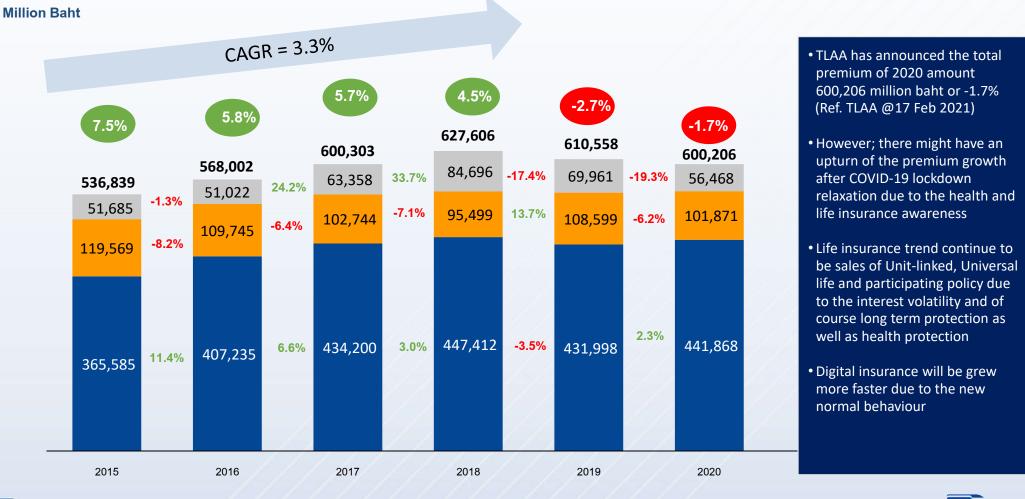




# **Thailand Life Insurance Market**



## **Thailand Life insurance Market**





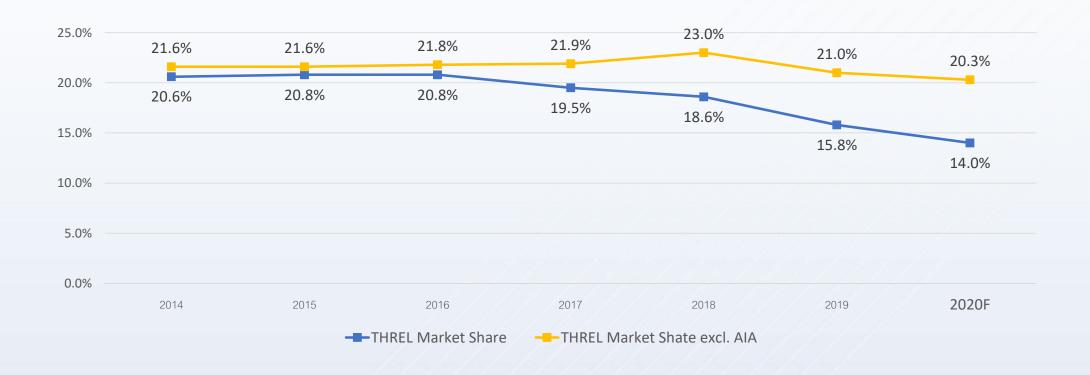


## **THREL Market Share**





## **THREL Market Share**

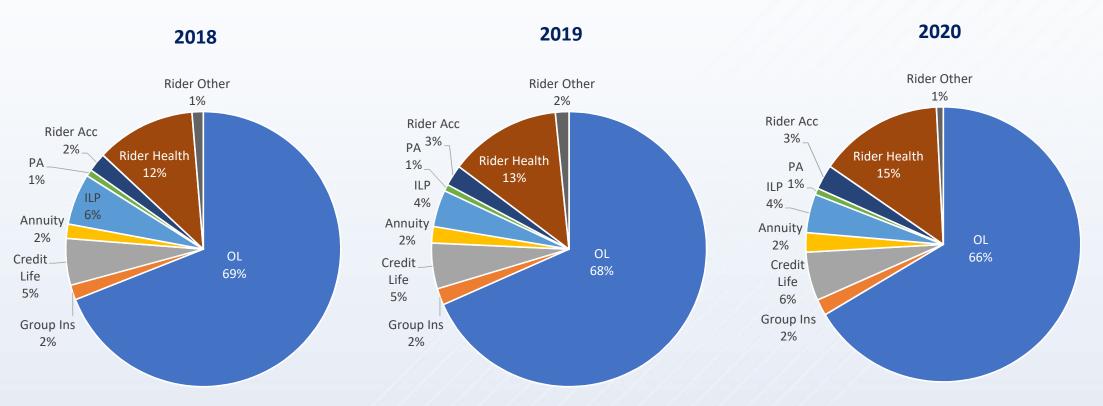


•THREL market share has been constantly at >20% however the drop started in 2017 mainly due to the growth of AIA reinsurance premium ceded caused a massive growth of reinsurance premium in the Thailand market.



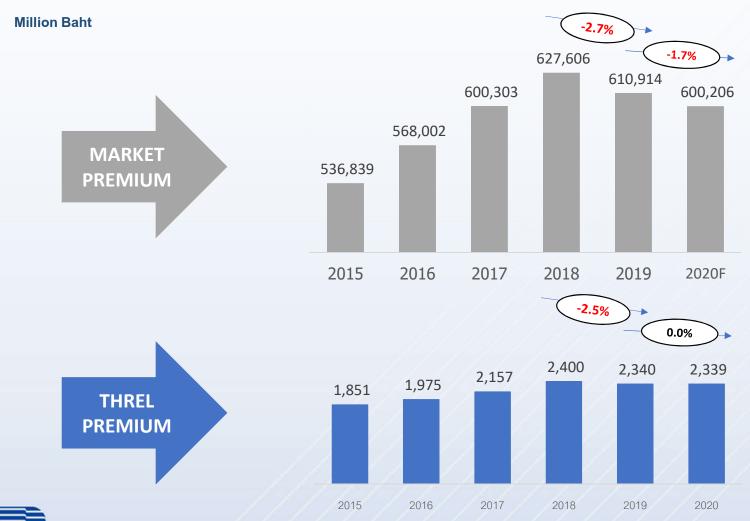


#### Products in the life insurance market



- Rider Health tends to increase in terms of share over the past 3 years this shows significant market responses on consumer awareness of health conscious as well as ageing society opportunity to grow in reinsurance market
- Ordinary life tends to shrink gradually mainly caused from endowment product as a result of low interest rate in the money market
- However; group insurance are always grew constantly 8-10% as the SMEs number increased for the past few year and the employee protection are one of the key fringe benefit that attracts them to join or stay demand are always there

## **Thailand Insurance Market Vs THREL**



#### **Key factor**

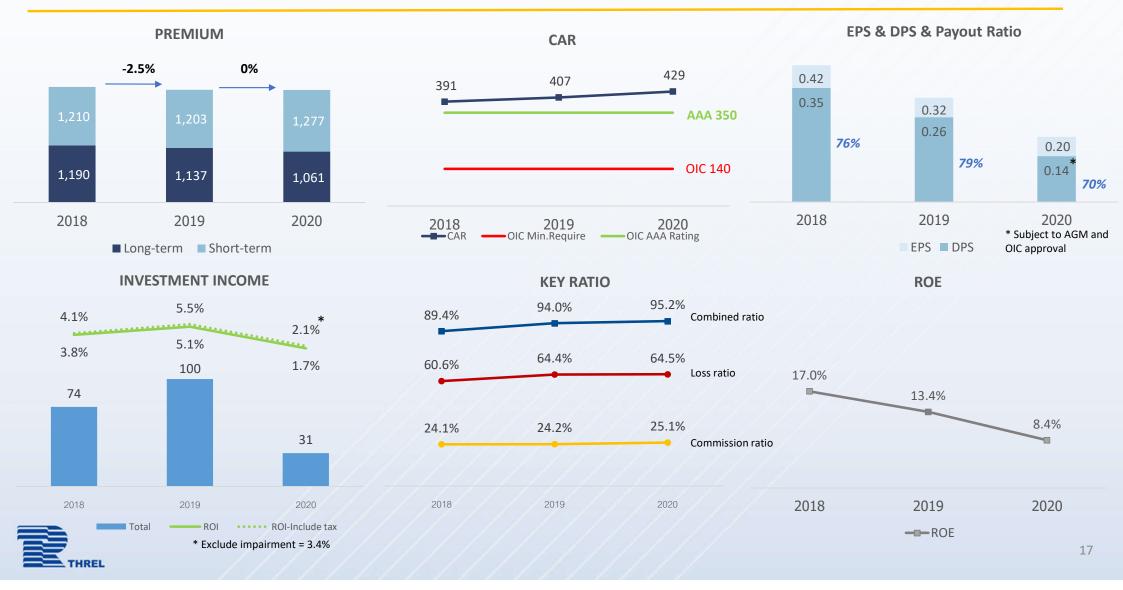
- 1. Covid-19
- 2. Low Interest Rate
- 3. Slowdown from Banking Sector
  - Lending e.g. SMEs
  - Loan to value Policy
  - NPL monitoring for TFRS#9
- 4. New Regulations
  - PDPA
  - IFRS#17



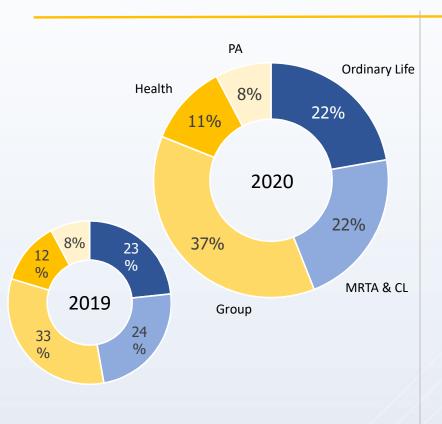
# 4Q & 2020 Financial Performance



## **Key financial highlights 2018-2020**



## **THREL Product Mix 2020 Vs 2019**



Remark
Group ( Life, Health, PA)
Health ( Individual health & CI)







- Group (GR Health) increase due to the market demand.
- Health (Individual) decrease from terminated contract (34MB)
- Ordinary life and Credit Life insurance decreased due to market conditions and lower interest  $_{18}$  rates, especially in the conventional business.

## **Financial Performance 4Q2020 and 2020**

				\\		<u> </u>	\\		
Million Baht		4Q20	3Q20	4Q19	QoQ	YoY	2020	2019	YoY
	Gross Written Premiums	513	581	513	-12%	0%	2,339	2,340	0%
	Net written premiums	507	576	508	-12%	0%	2,319	2,324	0%
	Net Earned Premium	589	593	555	-1%	6%	2,291	2,281	0%
	Change in Long-term policy reserve	4	7	28	-39%	-86%	37	65	-42%
	Unexpired risk reserves	0	0	10	0%	-100%	(10)	10	-200%
	Net Claims	349	384	363	-9%	-4%	1,460	1,421	3%
	Net Commission	135	146	131	-7%	3%	568	534	6%
	Earning on UWD - bef expenses	101	57	22	78%	353%	235	252	<b>-7</b> %
	Total Expenses	32	33	28	-3%	15%	130	126	3%
	Earning on UWD - after expenses	69	24	(6)	192%	1264%	106	126	-16%
	Net investment income and other	(9)	20	24	-142%	-135%	37	106	-65%
	Profit before tax	60	44	18	37%	227%	143	232	-39%
	Income Tax Expenses	11	6	2	82%	402%	21	38	-44%
	Net Profit	49	38	16	29%	202%	121	194	-37%
	EPS (Bt)	0.08	0.06	0.03		///	0.20	0.32	
	Loss Ratio	59.6%	65.4%	70.3%			64.5%	64.4%	
	Commission Ratio	23.1%	24.9%	25.4%			25.1%	24.2%	
	Expenses Ratio	6.4%	5.8%	5.6%			5.6%	5.4%	
THREL	Combined Ratio	89.1%	96.1%	101.2%			95.2%	94.0%	

#### YE/2020

#### Premium: 0% growth

- Negative premium growth from long-term business at 76MB due to economic situations.
- Growth in health business at 75MB., both from new business on planned and quick-win actions to gain new business to subsidy life product.

#### Life policy reserve: End of special GPV reserve

• GPV reserve decrease 27.4MB due to the special reserve from recapture was done by the first half of 2020.

#### Claim: +39.6MB or 3%

- Residual claim from terminated contract 40MB
- Health claim was increased related to higher in health business, with the lower loss ratio

#### **Underwriting expense (Commission)** +37.1MB or 6%

• increase related to growth in health product

#### Investment

Impairment 24MB



## **Product Portfolio by Character of business (Con VS Non-con)**



	2019				2020		%		
	Con	Non	Total	Con	Non	Total	Con	Non	Total
Premium	1,262	1,078	2,340	1,206	1,132	2,339	-4%	5%	0%
%Contribution	54%	46%	100%	<b>52</b> %	48%	100%			
Earned Premiums	1,261	1,020	2,281	1,203	1,089	2,291	-5%	7%	0%
URR	5	4	10	(5)	(4)	(10)	-200%	-200%	-200%
Life Policy Reserve*	(8)	73	64	(19)	56	37	-135%	-23%	-43%
Net Claim	769	652	1,421	756	704	1,460	-2%	8%	3%
Net Commission	335	199	534	344	224	568	3%	13%	6%
Profit fr UWD	160	93	252	127	109	235	-21%	17%	-7%
Loss Ratio	60.8%	69.1%	64.4%	61.7%	67.9%	64.5%			
Comission Ratio	26.5%	21.1%	24.2%	28.0%	21.6%	25.1%			
Expenses Ratio	5.4%	5.4%	5.4%	5.6%	5.5%	5.6%			
Combined Ratio	92.8%	95.6%	94.0%	95.3%	95.1%	95.2%			

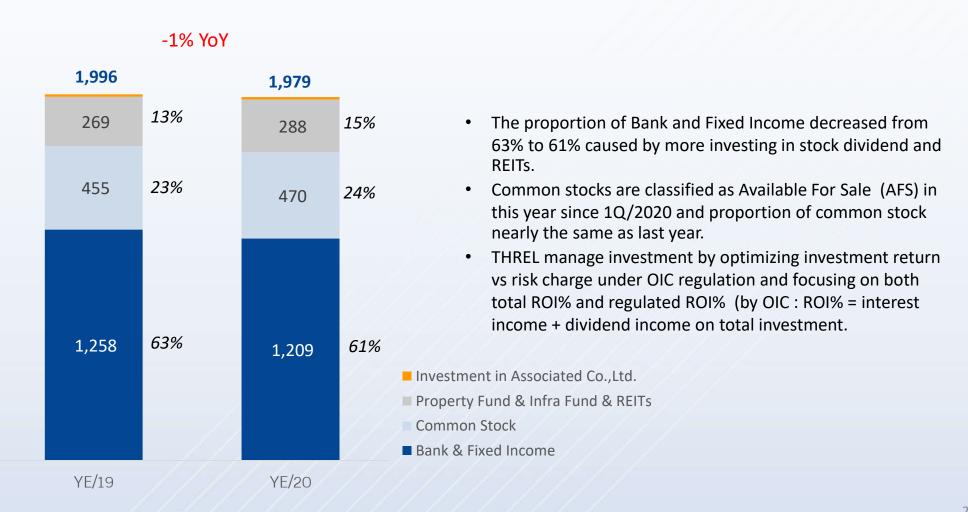
#### Non-conventional business higher at 5% which contributed to total company port at 48%

- Premium growth from both group business and health product
- Loss ratio of non-conventional improved from 69.1% to 67.9%
- U/W profit improved from 93MB to 109MB or 17%

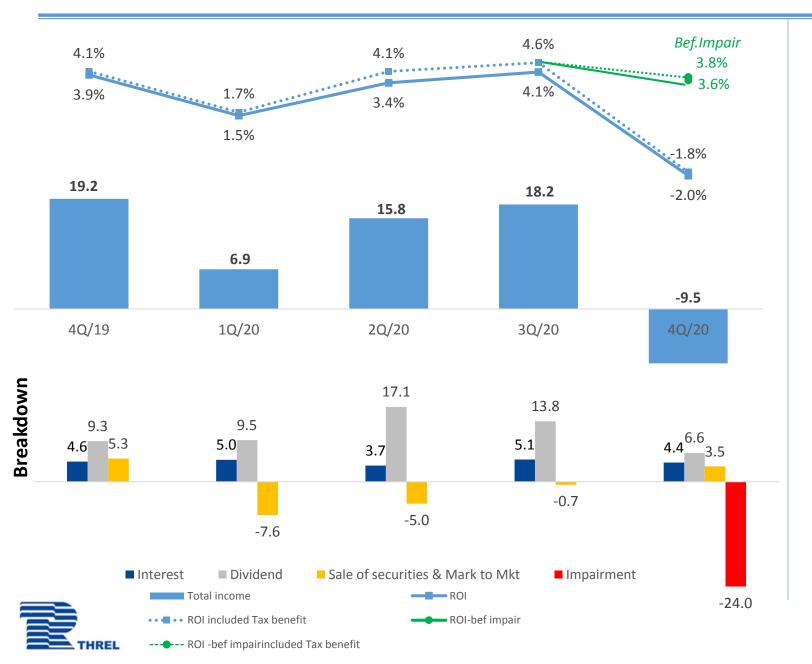
#### Conventional business was impacted from COVID-19 situation

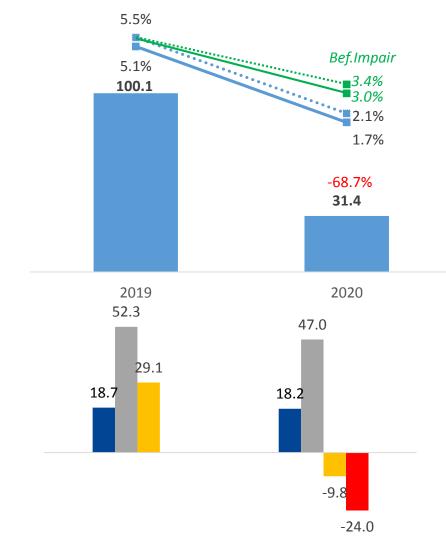
- COVID-19 impact the new lending activity which directly impacted to credit life product
- During 2020, there was residual claim from company's terminated treaty at 40MB

#### **Investment Assets**



## **Investment Income**



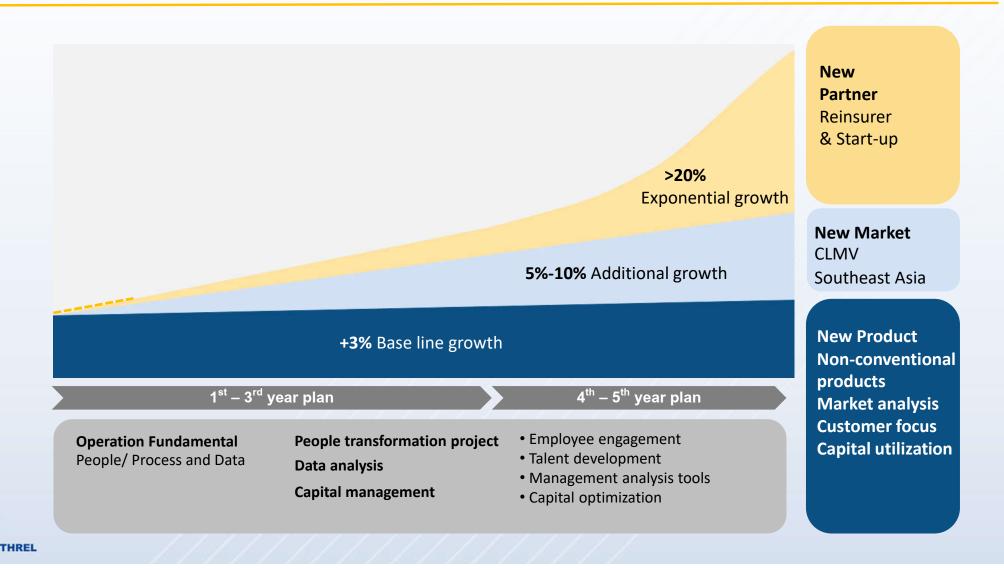


ROI was 1.7%, down from 5.1%. The YoY drop was due to the booking of an impairment loss of 24 mb in 4Q20.

# **Outlook and Strategic Plan**



## **Outlook 2021 and Strategic Plan**



## Collaboration agreement with Pacific Life Re (PLRE)



- Pacific Life Re Limited is a wholly-owned indirect subsidiary of Pacific Life Corp (a U.S. company), the parent company of Pacific Life Insurance Company (a U.S. company) which is a top-5 US direct life insurer and established for 150 years mutual structure
- Headquarter: London, Europe: UK, Australia, North America: US, Canada, Bermuda, Asia: Singapore, China, Korea, Japan, Thailand
- Pacific Life Re Limited Singapore Branch offers specialist life and health reinsurance services throughout Asia.







2 Data Analytics

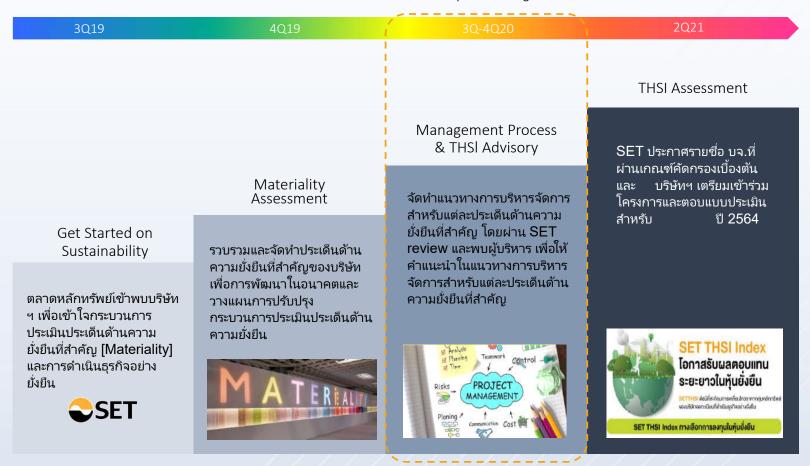


3 Insurance technology



## Kick start of ESG

#### *Implementing*



#### Penetration rate

The ratio of life insurance spending to GDP in 2019 found that Thai people spent only 3.6% of their revenue on their insurance premium while other countries that are more educated in life insurance spent around 10%.

- Higher claim rate from Thai consumer behaviour
- Thai people focusing on investment more than protection in life insurance



# **THANK YOU**

