

THAIRE LIFE ASSURANCE PUBLIC COMPANY LIMITED

## **Analyst Meeting 1Q2021**

11 May 2021

## **Disclaimer**

The information of this presentation is the intellectual property of "Thaire Life Assurance Public Company Limited" (THREL). You may not reuse, republish or reprint or duplicate such information without written consent of THREL.

All information is solely for reinsurance purpose. While the information of this presentation has been verified to the best of abilities, THREL cannot guarantee that there are no mistakes, errors.

THREL reserves the right to change the information at any given time, of which you will be promptly updated. If you would like to ensure the up-to-date information, please <u>visit our website</u>: <u>www.thairelife.co.th</u>



## **Agenda**

**Section 1** About THREL & Business Overview

**Section 2** Thailand Life Insurance Market

**Section 3** Financial Performance

Section 4 Outlook & Strategic Plan

Section 5 ESG project



## **About THREL & Business Overview**

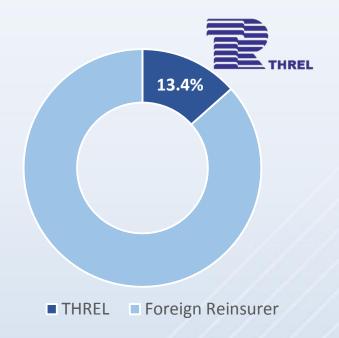




## THREL at a glance

- THREL is only local life reinsurance company in Thailand
- THREL established in 2000 and listed in the SET since October 9, 2013
- Though all 22 domestic life insurance companies are customer of THREL

#### **Thailand Life Reinsurance Market Share in 2020F**



#### **Global Competitors**















## **THREL Business Profile Update**



A.M.Best Rating

Д-

**CAR** 

464%

As at 31Mar21 (Unaudited)

### **AGM Score**

100 full score



"excellent" level

### **CG** Score



"excellent" level



## What THREL do?

Life Insurance ประกันชีวิตตรง

#### Insured

ผู้เอาประกันภัย



Individual



Group



## Life Reinsurance ประกันชีวิตต่อ

#### Insurer ผู้รับประกันภัย



#### **Reinsurance Premium**

เบี้ยประกันภัยต่อ

Reinsurance Coverage

ร่วมรับความเสี่ยงจากส่วนประกันภัยต่อ

### Reinsurer

ผู้รับประกันภัยต่อ



- We are only one Reinsurer with local service.
  - THREL มีความเข้าใจตลาดและให้บริการได้รวดเร็ว
- We maintain CAR >300% which equivalent to Credit rating AAA of OIC guideline.
- ลูกค้าจะมีต้นทุนที่ถูกกว่าหากใช้บริการกับ THREL
- We gain market share 15-20% in Thai market.
  THREL เป็นบริษัทชั้นนำในตลาดประเทศไทย



### **Characteristics of THREL**



#### **OUR SERVICE**

- REINSURANCE SOLUTION
- PRODUCT
  DEVELOPMENT
- TECHNICAL TRAINING
- MEDICAL UNDERWRITING
  AND CLAIM MANAGEMENT



### **THREL Business Model**

#### CONVENTIONAL

Conventional reinsurance is reinsurance provided for life insurance companies which make all arrangements by themselves, ranging from policy format to marketing and sales of products.

- + Market existence
- + Market penetration
- Price competition
- Uncontrollable underwriting quality

**Strategy**: Selective underwriting with adequacy protection

# Insurers ceding

#### NON-CONVENTIONAL

THREL serves as an active reinsurer by participating in all activities with life insurance companies, ranging from new product launch and development to meet market demand. The both companies work together to determine appropriate product and pricing as well as sharing ratios.

- + Capability to control underwriting quality
- + Make full benefit from local market knowledge
- Require more time and effort to penetrate and create new market

Strategy: Innovative with pricing model

Market research

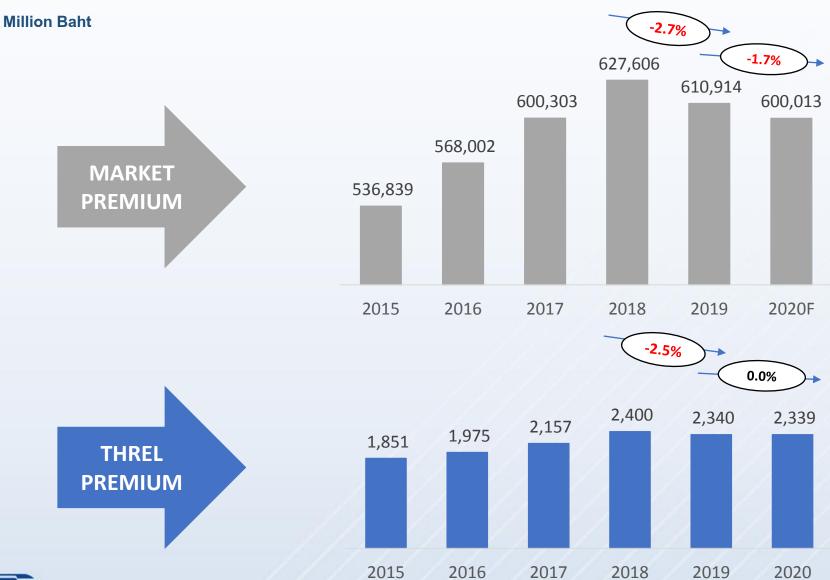




## **Thailand Life Insurance Market**



## **Thailand Insurance Market Vs THREL**

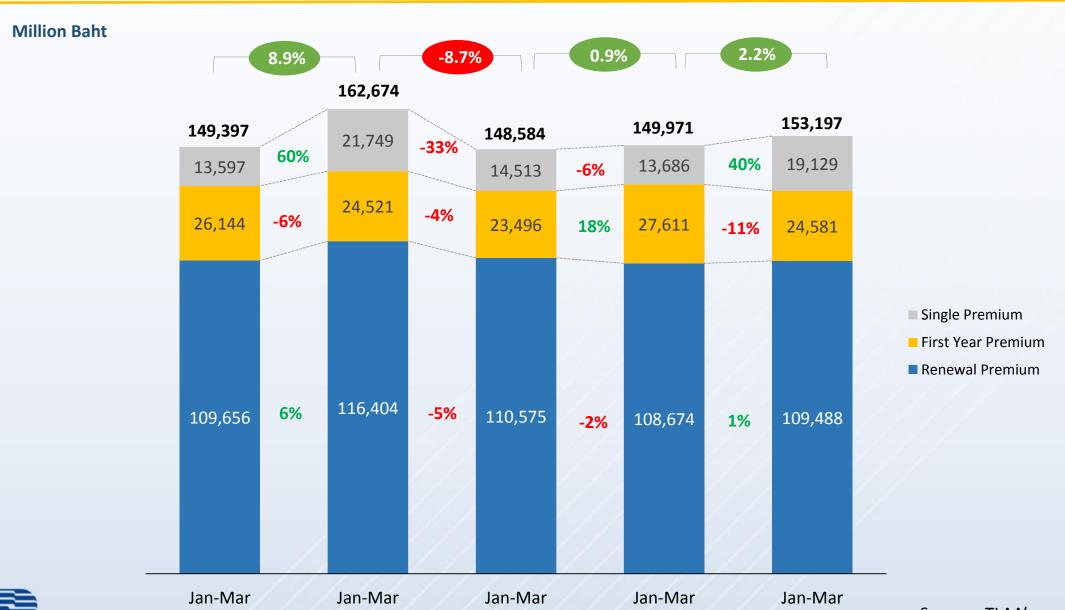


#### **Key factor**

- 1. Covid-19
- 2. Low Interest Rate
- 3. Slowdown from Banking Sector
  - Lending e.g. SMEs
  - Loan to value Policy
  - NPL monitoring for TFRS#9
- 4. New Regulations
  - PDPA
  - IFRS#17



## **Thailand Life insurance Market in Q1**





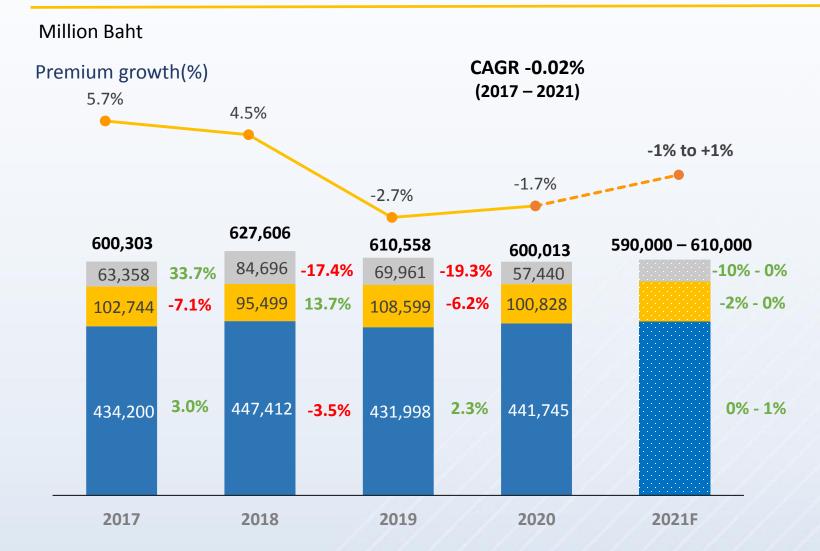
2017

2018

Jan-Mar Jan-Mar Jan-Ma 2019 2020 2021

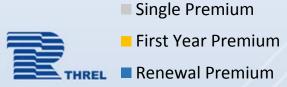
Source : TLAA's report

## Life Insurance Market Trends in 2021F



#### Trend in 2021

- Decrease in sum insured of primary life insurance according to the purchasing power of consumers.
- Focus more on Life protection product instead of endowment product.
- Health & CI is more popular.



Source: Year 2017–2019: TLAA's Annual Report

Year 2020 : OIC's Statistic data by quarterly

Year 2021F: TLAA's Forecast

## **1Q2021 Financial Performance**



## Financial Performance 1Q2021 and 1Q2020

Million Bah					
Willion Bant		1Q21	1Q20	YoY	
	Gross Written Premiums	480	520	(41)	-8%
	Net Earned Premium	524	527	(3)	-1%
	Change in Long-term policy reserve	(11)	17	(28)	-161%
	Unexpired risk reserves	0	(10)	10	100%
	Net Claims	351	325	27	8%
	Net Commission	136	137	(1)	-1%
	Earning on UWD - bef expenses	48	58	(10)	-17%
	Total Expenses	33	33	1	2%
	Earning on UWD - after expenses	14	25	(11)	-43%
	Net investment income and other	18	9	9	104%
	Profit before tax	33	34	(1)	-4%
	Income Tax Expenses	5	5	(1)	-17%
	Net Profit	28	29	(0)	<b>-2</b> %
	EPS (Bt)	0.05	0.05	///	///
	Loss Ratio	65.7%	62.5%		
	Commission Ratio	25.4%	26.3%		
	Expenses Ratio	7.0%	6.4%		
E	Combined Ratio	98.1%	95.2%		

#### 1Q/2021

#### Premium: dropped 8%

- Negative premium growth from
  - Long-term business at 24 MB mainly from credit life due to economic slowdown and bank delay lending.
  - Short-term business at 17 MB mainly from Group life due to contract cancellation.

#### Life policy reserve: End of special GPV reserve

GPV reserve decrease 28MB due to the special reserve from recapture was done by the first half of 2020.

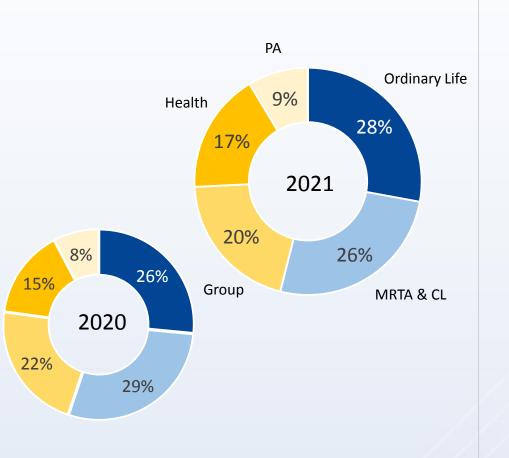
#### Claim: +27 MB or 8%

Health claim increased related to the premium growth

#### Investment

increase mainly due to the recovery of the market situation.

## **THREL Product Mix 1Q2021 Vs 1Q2020**



Remark
Group ( Life, Health, PA)
Health ( Individual health & CI)





- Ordinary life and Credit Life insurance decreased due to market conditions and lower interest rates, especially in the conventional business.
- Group decrease from contract cancellation.
- Health (Individual) increase from market trend.

## **Product Portfolio by Character of business (Con VS Non-con)**



	1Q20			1Q21		%			
	Con	Non	Total	Con	Non	Total	Con	Non	Total
Premium	301	220	520	246	234	480	-18%	6%	-8%
%Contribution	<b>58</b> %	42%	100%	<b>51%</b>	49%	100%			
Earned Premiums	301	227	527	254	270	524	-16%	19%	-1%
URR	(5)	(4)	(10)	0	0	0	100%	100%	100%
Life Policy Reserve	1	16	17	(2)	(8)	(11)	-300%	-150%	-165%
Net Claim	172	152	325	178	173	351	3%	14%	8%
Net Commission	83	53	137	68	68	136	-18%	28%	-1%
Profit fr UWD	49	9	58	11	37	48	-78%	311%	<b>-17</b> %
Loss Ratio	56.6%	70.9%	62.5%	69.4%	62.3%	65.7%			
Comission Ratio	27.4%	24.9%	26.4%	26.4%	24.4%	25.4%			
Expenses Ratio	6.4%	6.3%	6.4%	7.1%	7.0%	7.0%			
Combined Ratio	90.4%	102.1%	95.2%	102.9%	93.7%	98.1%			

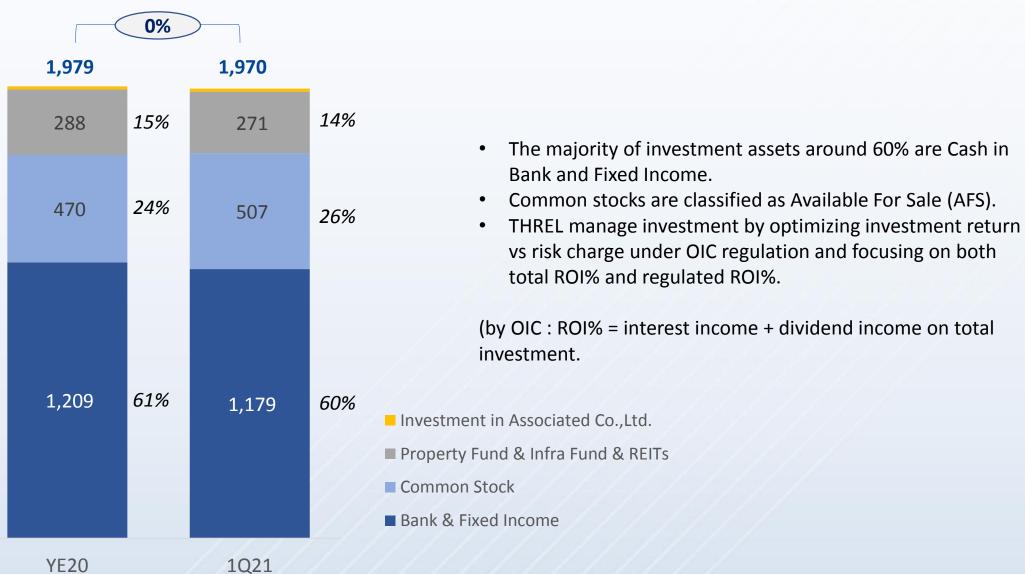
#### Non-conventional business higher at 6% which contributed to total company port at 49%

- Premium growth from both PA business and health product
- Loss ratio of non-conventional improved from 70.9% to 62.3%
- U/W profit improved from 9 MB to 37 MB or +311%

#### Conventional business was impacted from COVID-19 situation

- COVID-19 impact the new lending activity which directly impacted to credit life product
- Premium dropped from group and health due to contract cancellation

### **Investment Assets**





### **Investment Income**



## **Outlook and Strategic Plan**



## **Outlook 2021 and Strategic Plan**



- > 2 treaties from international market
- 5% growth in normal business

1<sup>st</sup> – 3<sup>rd</sup> year plan

People transformation project

- Employee engagement
- Talent development
- Management analysis tools

4<sup>th</sup> – 5<sup>th</sup> year plan

New Partner Reinsurer & Start-up **Brokers** 

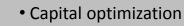
**New Market CLMV** Southeast Asia

**New Product Non-conventional** products **Market analysis Customer focus Capital utilization** 

**Operation Fundamental** People/ Process and Data International Laws & regulations

**Data analytics** 

**Capital management** 





## **Collaboration agreement with Pacific Life Re (PLRE)**



**TOP 5**In US life insurance

150

Years

Established

\$2 B
Earned Premium
in 2019

**781,000** 

Inforced policy

Strong Credit Rating with **STABLE** outlook

AA- S&P

AA- Fitch

A1 Moody's

**A+** AM best



1 Product development



**2** Data Analytics



3 Insurance technology



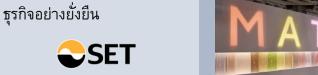
## **Kick start of ESG**

#### *Implementing*

**3**Q19 **3**Q-4Q20 **2**Q21

#### Materiality Assessment

Get Started on Sustainability รวบรวมและจัดทำประเด็นด้าน ความยั่งยืนที่สำคัญของบริษัท ตลาดหลักทรัพย์เข้าพบบริษัทฯ เพื่อการพัฒนาในอนาคตและวาง เพื่อเข้าใจกระบวนการประเมิน แผนการปรับปรุงกระบวนการ ประเมินประเด็นด้านความยั่งยืนที่สำคัญ (Materiality) และการดำเนิน



## Management Process & THSI Advisory

จัดทำแนวทางการบริหารจัดการ สำหรับแต่ละประเด็นด้านความ ยั่งยืนที่สำคัญ โดยผ่าน SET review และพบผู้บริหาร เพื่อให้ คำแนะนำในแนวทางการบริหาร จัดการสำหรับแต่ละประเด็นด้าน ความยั่งยืนที่สำคัญ



#### THSI Assessment

SET ประกาศรายชื่อบริษัทที่ผ่าน เกณฑ์คัดกรองเบื้องต้นและบริษัทฯ เตรียมเข้าร่วมโครงการและตอบ แบบประเมินสำหรับปี 2564



- Low insurance penetration ratio in Thailand
  - Thai people spent around 3-4 % of their revenue on insurance premium while other countries that are more educated in life insurance spent around 10%.
- Higher claim rate from Thai consumer behaviour
- Thai people focusing on investment more than protection in life insurance



## THANK YOU

